# 391

### COUNCIL OF THE CITY OF CAPE TOWN

31 MAY 2018

# **ITEM NUMBER: C 11/05/18**

#### **RECOMMENDATION FROM THE EXECUTIVE MAYOR: 22 MAY 2018**

# MC 22/05/18 APPLICATION TO EXTEND THE TERM OF THE STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT (SICID) FROM 1 JULY 2018 TO 30 JUNE 2023

#### It is **RECOMMENDED** that:

- (a) in terms of section 15 of the Special Rating Area By-law, 2012, as amended, the extension of the Stikland Industrial City Improvement District (SICID) term from 1 July 2018 to 30 June 2023, be approved
- (b) the Stikland Industrial City Improvement District's new 5 year Business Plan for the period 1 July 2018 to 30 June 2023, be approved
- (c) the City of Cape Town impose the levying of an additional rate on properties in the SICID from 1 July 2018 in terms of section 22(1)(b) of the Local Government: Municipal Property Rates Act (MPRA), Act 6 of 2004.



DATE: 19 MARCH 2018

**REPORT TO: COUNCIL** 

LC 20468

# 1. ITEM NUMBER MC 22/05/18

2. SUBJECT

APPLICATION TO EXTEND THE TERM OF THE STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT (SICID) FROM 1 JULY 2018 TO 30 JUNE 2023

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#### **ONDERWERP**

AANSOEK OM DIE TERMYN VAN DIE STIKLAND-INDUSTRIA-STADSVERBETERINGSDISTRIK VAN 1 JULIE 2018 TOT 30 JUNIE 2023 TE VERLENG

ISIHLOKO

# ISICELO SOKWANDISWA KWEXESHA LOKUSEBENZA KWESITHILI SOPHUCULO LWESIXEKO SASE-STIKLAND (I- SICID) UKUSUSELA NGOWO-1 KWEYEKHALA 2018 UKUYA KOWAMA-30 KWEYESILIMELA 2023

LSU J2233

#### 3. DELEGATED AUTHORITY

In terms of delegation

This report is

- Committee name :
- □ The Executive Mayor ito Delegated authority
- □ The Executive Mayor together with the Mayoral Committee (MAYCO)

🗹 Council

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SICID Renewal Report	SICID	Renewal	Report
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# 4. DISCUSSION

The Stikland Industrial City Improvement District (SICID) was established in 2013 and is now applying for their first term renewal as the current term expires on 30 June 2018.

In terms of Section 15 of the Special Rating Area By-law - promulgated as per Provincial Notice No.7015/2012 as amended (SRA By-law), Council received an application to extend the term of the SICID from 1 July 2018 to 30 June 2023 (attached as annexure A).

The new Business Plan consists of a Motivation Report that defines the need and framework required to provide the top-up municipal services, an Implementation Plan proposing relevant action steps to implement the services and the 5 year Budget which reflects the funding required to provide these services.

The Business Plan proposes a continuation of the same services as implemented during previous years and a budget that increases with 14.9% in the first year and there after a year on year increase of between 7.2% and 12.2% without compromising service delivery. The SICID budget is funded by the property owners and collected by the City in a sustainable manner as additional rates. This is as per the MPRA section 22 which facilitates some cross subsidisation as contributions are proportionately based on property values. The additional rates are modelled and capped to ensure affordability and sustainability in continued service delivery.

Chapter 1 of the SRA By-law requires that property owners are included in a consultation process before the renewal application is submitted to the City. Accordingly the Annual General Meeting (AGM) held on 26 November 2017 was advertised in the daily newspapers on 22 September 2017 and a notice with the agenda was sent to all property owners (refer annexure B). The term extension formed part of the agenda of the AGM and all relevant documents were made available through the SICID website to all property owners.

The term extension as per the new SICID Business Plan (1 July 2018 to 30 June 2023) was supported and approved by the members of the SICID as per the AGM draft minutes (refer annexure C) as informed through the successes achieved in the previous term as evidenced in the Chairman's Annual Report.

The proposed term extension was circulated to all relevant Service Departments requesting them to ensure compliance in terms of the IDP. Only the Director: Area-Based Service Delivery – Central responded indicating that Subcouncil 6 support the application in its entirety (refer annexure D). This was communicated to SICID. No other comments were forthcoming from any of the other Departments consulted so it is assumed that the proposed new SICID Business Plan aligns with the functions of

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the respective Departments with whom they will interact should the application to extend the term be successful.

4.1. Financial implications	s 🗹 None	□ Opex	□ Capex	
			Capex:	New Projects
			•	Existing projects requiring additional funding
			-	Existing projects with no additional funding requirements
Legal Compliance				

4.2. Staff Implications □ Yes ☑ No

# 5. OUTCOMES OF DISCUSSIONS WITH MAYCO MEMBER

The SICID falls within Area 3 (Central). Cllr Mamkeli supports the application to extend the term for the next five years.

# 6. RECOMMENDATIONS

Not delegated: for decision by Council:

It is recommended that:

- a) Council approve, in terms of section 15 of the Special Rating Area By-law, 2012, as amended, the extension of the Stikland Industrial City Improvement District (SICID) term from 1 July 2018 to 30 June 2023.
- b) Council approve the SICID's new 5 year Business Plan for the period 1 July 2018 to 30 June 2023.
- c) The City of Cape Town imposes the levying of an additional rate on properties in the SICID from 1 July 2018 in terms of section 22(1)(b) of the Local Government: Municipal Property Rates Act (MPRA), Act 6 of 2004.

# AANBEVELINGS

### Nie gedelegeer nie: vir besluitneming deur die Raad:

Daar word aanbeveel dat:

- a) Die Raad ingevolge artikel 15 van die Verordening op Spesiale-aanslaggebiede, 2012, soos gewysig, die verlenging van die Stikland-Industriastadsverbeteringsdistrik (SICID) se termyn van 1 Julie 2018 tot 30 Junie 2023, goedkeur.
- b) Die Raad die SICID-stadsverbeteringsdistrik se nuwe vyfjaar-sakeplan vir die tydperk 1 Julie 2018 tot 30 Junie 2023, goedkeur.
- c) Die Stad Kaapstad die heffing van 'n bykomende tarief op eiendomme in die SICID van 1 Julie 2018 ingevolge artikel 22(1)(b) van die Wet op Plaaslike Regering: Munisipale Eiendomsbelasting (MPRA), Wet 6 van 2004 plaas.

# IZINDULULO

#### Azigunyaziswanga: isigqibo seseBhunga:

Kundululwe ukuba:

- a) IBhunga maliphumeze, ngokwecandelo-15 loMthetho kaMasipala ongoMmandla ongeeRhafu ezizodwa wango-2012 njengoko ulungisiwe, ukwandiswa kwexesha lokusebenza kweSithili sokuPhuculwa kweSixeko sase- Stikland Industrial (SICID) ukususela ngowo-1 kweyeKhala 2018 ukuya kowama-30 kweyeSilimela 2023.
- b) IBhunga maliphumeze isicwangciso sendlela yokusebenza esitsha seminyaka emihlanu kwisithuba esisusela kowo-1 kweyeKhala 2018 ukuya kowama-30 kweyeSilimela 2023.
- c) ISixeko saseKapa masinyanzelise umrhumo olixabiso elongezelelekileyo kwiipropati ezikummandla we-SICID ukususela ngowo-1 kweyeKhala 2018, ngokungqinelana necandelo-22(1)(b) loMthetho wobuRhulumente boMmandla ongamaXabiso eePropati zikaMasipala (MPRA) ongunomb.6 wangowe-2004.

#### ANNEXURES

Annexure A: SICID Business Plan for the period 1 July 2018 to 30 June 2023

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Annexure B: AGM advertisements and notice with the agendaAnnexure C: SICID AGM draft minutesAnnexure D: Email to relevant Service Departments and response received

# FOR FURTHER DETAILS CONTACT

	NAME	Eddie Scott	CONTACT NUMBER 021 400 1872	
	E-MAIL ADDRESS	Eddie.Scott@capetown.gov.za	1	
:	DIRECTORATE	Area Based Service Delivery	FILE REF NO	
	SIGNATURE : MANAGER	Club		

#### EXECUTIVE DIRECTOR: AREA BASE SERVICE DELIVERY

NAME	Dr Louis Scheepers	COMMENT:
DATE	22.3.2-18.	
SIGNATURE	A.	
EXECUTIVE	DIRECTOR: FINANCE	
NAME	Kevin Jacoby J. Stery	COMMENT:
DATE	29/3/18	
SIGNATURE	NVV	
LEGAL COM		
COUNCIL'S AND <u>ALL</u> L	COMPLIANT WITH THE PROVISIONS OF S DELEGATIONS, POLICIES, BY-LAWS EGISLATION RELATING TO THE MATTER DNSIDERATION.	
NAME	Sarah van Zy L	COMMENT: Certified as legally compliant:
DATE	28.03.2018	Based on the contents of the report.
SIGNATURE	Olyf	Note: AGM has beed on 26 Oct 2017 as per chapter I of SEA By-Law

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#### MAYORAL COMMITTEE MEMBER

NAME SIGNAL CONTINUES A MAMIELI C DATE 20/04/2018 COMMENT:

# **EXECUTIVE MAYOR**

K SUPPORTED			
NAME	Patricia de Ulte.		
DATE	03.05.2018		
SIGNATURE	Poletille.		

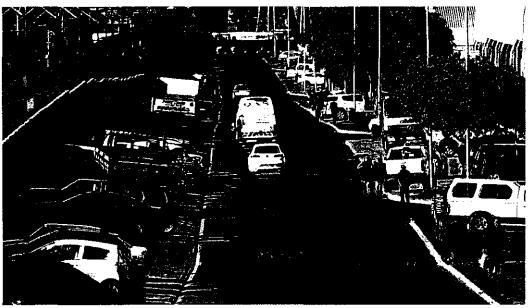
□ NOT SUPPORTED

COMMENT:

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ANNEXURE A

# STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT NPC



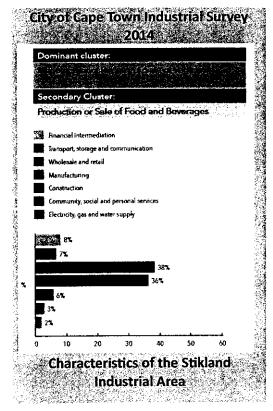
September 2017 Business Plons2013: 22093 - 2203 -

# STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT NPC

#### BUSINESS PLAN 2018-2023

#### INTRODUCTION

In 2012 the Stikland Industrial area was regarded as a well-established light industrial area. The area also became the target of property related crime and the lack of dedicated urban management saw some of the public and municipal infrastructure falling into neglect and disrepair. A group of concerned property and business owners identified the Special Rating Area (SRA) model as a basis to address these problems and counter the potential for further urban decay and the increase of crime in the area. Their aim was to implement timely interventions through coordinated management to preserve and maintain the existing infrastructure and ensure the future viability of the area as a vibrant industrial node. The proposed interventions focused on dedicated urban management and security (especially at night) planned to contribute to securing the area and driving incidents of property related crime down.



responsibility.

The formation of the Stikland Industrial City Improvement District (SICID) in September 2013 enabled the establishment of a statutory body to manage and implement additional public safety and urban management operations in addition to those services provided by the City of Cape Town. The property owners from the area paid an additional rate to fund additional services for that specific area as set out in this business plan for the area. The additional services included the provision of additional public safety, cleansing services, maintenance and/or upgrading of the urban public environment and/or infrastructure and social services that addresses social issues in the area.

The SRA additional rates collected by the City from property owners in the area was paid over to the SRA Non-Profit Company (NPC) and dedicated to the specific area only. The additional rates paid by the property owners in the area meant an equitable split based on municipal property valuation. The cost of the additional services allows individual property owners to benefit from a well-managed industrial node including a shared sense of communal pride, safety and social

# Vision, Mission and Goals of the Stikland Industrial City Improvement District

The vision of the SICID is to establish and maintain a safe, clean, well-managed industrial area that attracts and retains industrial and retail business operators.

It is the mission of the SICID to create an accessible and inviting industrial area attractive and safe for workers, visitors and clients alike.

# The Stikland Industrial City Improvement District has the following goals:

- Improve Public Safety significantly by proactive visible patrolling and cooperation with existing SAPS and City of Cape Town Law Enforcement efforts as well as other security service providers in the area.
- Creating a safe and clean public environment by addressing issues of maintenance and cleaning of streets, pavements and public spaces.
- Manage existing and new public infrastructure for the future benefit of all the users of the area.
- Protect property values.
- Attract new investment to the area.
- Support the promotion of the SICID business area as a safe and clean environment by promoting greening, energy efficiency, recycling and risk/disaster management.
- Support and promote social responsibility in the area
- The sustained and effective management of the SICIDD area.

# What is a Special Rating Area (SRA)?

In principle, the SRA will enable the establishment of a statutory body (a Non-Profit Company) managed by a board elected by its members, and operated by a management team appointed by the board as per the SRA By-law of the City of Cape Town. An SRA refers to a clearly defined geographical area where property owners from the area pay an additional rate to fund additional municipal services to improve and upgrade that specific area as set out in the business plan for the SRA.

The additional municipal services typically include the provision of additional public safety, public area cleaning services, maintenance and/or upgrading of the urban public environment and/or infrastructure and social services that addresses social issues in the area. The SRA additional rates (which attract VAT) will be collected by the City of Cape Town from property owners in the area and will be used to fund the budget of the SRA Non-Profit Company (NPC). The budget will be dedicated to the specific area only. The SRA additional rates paid by the property owners in the area means an equitable split based on municipal property valuation. The cost of the additional municipal services allows individual property owners to benefit from a well-managed neighbourhood including a shared sense of communal pride, safety and social responsibility.

An SRA may be dissolved after establishment in accordance with Chapter 4 of the SRA By-law of the City of Cape Town.

# Formation and operation of a Special Rating Area

The procedure for establishing and managing a SRA is described below.

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- The geographic boundaries of the improvement district (SRA) have to be established.
- All property owners within the defined area should be consulted and exposed to the proposed intervention.
- A perception survey measures the perception of people in the area and highlights specific needs and shortcomings
- A comprehensive business plan must be developed to address the needs of the area
- A consent and objection period has to occur and a pre-determined majority (50% plus 1) of the non-residential properties must vote in favour of the SRA in order to apply for the establishment of an SRA.
- Additionally, the full Council has the final approval of the SRA.
- Every property owner needs to be informed about the establishment of the SRA
- Once a SRA is approved, all of the property owners within the SRA have to pay the additional rate except those that are exempt in terms of the City's Rates Policy.
- Once legally constituted, the City will collect the additional rates from all property owners within the demarcated area.
- The City collects the additional rates from the property owners within the boundary of the SRA and pays the SRA (NPC) monthly one twelfth of its approved budget less 3% which is retained as a provision for bad debt.

### The SRA approach is holistic

WHAT ARE THE BENEFITS OF SRAs?

All issues that may be negatively impacting on the area are investigated and dealt with on an integrated basis by the property owners and stakeholders within the area.

# The effectiveness of the SRA is constantly measurable

Through the utilization of tools such as the urban monitoring system, urban environments are managed and monitored at street level on a regular and on-going basis. Statistical information, reports and graphs are generated and enable the SRA board and stakeholders to measure the success trends and developments over a period of time.

# Enhancement of the environment and strengthening of investor confidence

Enhancing the safety, cleanliness and economic vitality of different urban nodes which include: residential, commercial, retail and/or industrial - strengthens the competitiveness and attractiveness of the area.

- Each SRA has its own board of directors, elected by the members of NPC. A Board of Directors consists
  of property owners within the SRA and a political representative (ex-officio director) from the City of
  Cape Town appainted to attend board meetings by the Executive Mayor as an observer/s.
- A Non-Profit Company (NPC), which is responsible for the management of the SRA, within the framework of the approved business plan will oversee the implementation thereof.
- The board can appoint service providers and staff to manage the day-to-day operations of the NPC.
- The supplementary services provided by the SRA should represent the actual needs of the area according to the vision of the property owners for the area. The services provided are decided by the property owners as SRAs are property-owner driven.
- The City must maintain its current level of service and must continue providing similar services when the SRA is in operation. This is to ensure that the SRA services remain supplementary and are not a replacement for municipal baseline services.
- The SRA is established for an initial period of five years. The implementation plan and budget are approved annually and term renewals are required every five years.
- An SRA may be dissolved after establishment in accordance with Chapter 4 of the SRA By-law of the City of Cape Town.

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# Typical services offered within a Special Rating Area

Typical services offered within a Special Rating Area

Services offered within a SRA do not replace the services of the City of Cape Town but rather complement and supplement those services. Typically, SRAs provide the following services:

#### Improved public safety

SRAs provide supplementary public safety services over and above those that are provided by the City. With the assistance of Neighbourhoad Safety Ambassadors (also known as Neighbourhoad Safety officers) and private security campanies SRAs effectively provide visible policing in canjunction with metra police, SAPS and existing community policing forums within the common areas (road reserves and public areas). This does not include assistance to any property owner.

#### Cleaning and maintenance

SRAs provide cleaning and maintenance services over and above those provided by local government. This could include frequent pavement and street sweeping, daily trash and litter removal, weeding of pavements, remaval of illegal posters/pamphlets in the area and graffiti from buildings and public amenities as noted in the BVID Implementation Plan part 4-7.

#### Urban monitoring

Urban monitoring aims to regularise the quality and management of the environment producing management information that contributes to increasing the urban management know-how and capacity in each area. This is achieved through a system of breakdown and incident

#### WHAT ARE THE BENEFITS OF SRAs?

#### The SRA supports investment

The perception of crime, grime and general environmental disorder in most urban areas has a negative impact on residents, family life and the willingness of people to visit the area and thus sustain economic growth and development.

#### An SRA creates a positive identity for the area

The establishment of a SRA provides a new and positive identity from which to launch a concerted effort to maintain and enhance the asset base in the area thus attracting continued investment and development.

#### the SRA offers private sector management and occountobility

Once the SRA is set-up, a management body is established in the form of a Non-Profit Company. This company appoints a manager through which the SRA is managed. Annual reports and budgets are developed by the SRA management team which provides a full set of monthly management accounts overseen by the board. This ensures that the SRA is directly accountable to those in the community wha pay the additional rates. In addition, the Inter Service Liaison Department af the City of Cape Town provides an aversight role to ensure appropriate execution af the business plan and management of the public funds.

identification, recarding, reporting, tracking and resolution carried out by the management team.

#### Recycling, greening and environmental upgrading

Greening and environmental upgrades aims ta introduce opportunities to create green areas and landscaping which makes areas more attractive and user friendly. This also includes the development of waste minimization and recycling projects aimed at making the area more environmentally sensitive and the activities within more sustainable.

#### Place Marketing and branding

The identity or the "DNA" of a place is what distinguishes it fram another, providing people with a richly layered sense of that place and what connects them to it, giving them a stake and a sense of ownership within. The identity of a place equals its distinctiveness, and distinctiveness only occurs when the features and character af

that place have been used creatively to develop and promote it. Whatever they are, these individual qualities can quite literally transform the economy of an area and the way it is promoted. Identity, and the way it is used to market a place brings opportunities for community development, with property owners and stokeholders participating in projects that not only develop that locality but the network of relationships within it.

#### Parking and transportation

SRAs work closely with the City of Cape Town, Taxi Associations and Metrorail to agree and implement effective parking and transportation solutions.

#### Social services and Informal Trading Management

SRAs form alliances and partnerships with local NGOs and institutions and help to address common social issues within the immediate and surrounding area. It is common for SRAs to work with the City of Cape Town to implement local by-laws and policies including informal trade management.

#### WHAT ARE THE BENEFITS OF SRAs?

#### SRAs monitor any new developments or interventions that impact on the area

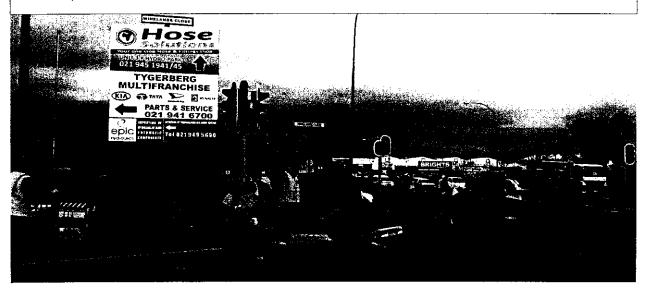
As the custodian of the area, the SRA is aware of developments in the area and can make collective comment to the authorities on land use change in order to guide the decision process.

#### SRAs form effective working relationships with appropriate bodies or associations

These relationships could include the local authority, tourism associations, and community policing forums, to name a few.

#### The SRA CAN put forward ideas for change to the local authority

Due to its close relationship with the local authority, the SRA CAN petition for new initiatives which will further improve the area, for example, traffic surveys.



#### Stikland Industrial City Improvement District Boundary

#### Western Boundary

From the intersection of La Belle Road and Strand Road along La Belle Road to the property boundary if property 39145 extending westward to meet up with Herta Louw Street and along Herta Louw Street to Willow Road and then extending westward along the northern boundary of property 69 to the intersection with the railway line. The boundary then follows Willow Road to the intersection with La Belle Road and along La Belle Road up to the crossing with the railway line

#### Northern Boundary

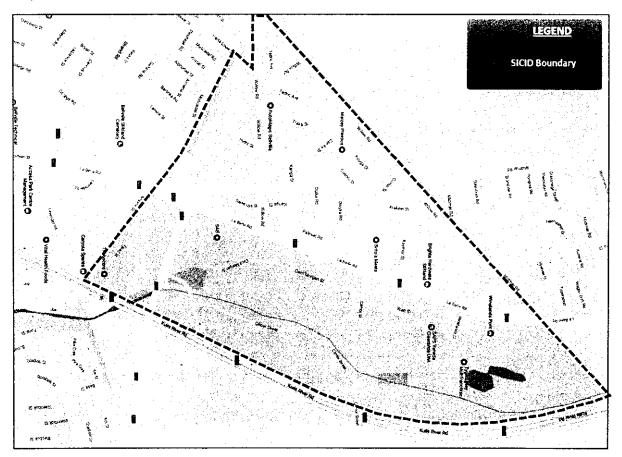
Along the railway line from La Belle Road to the western boundary of the R300 road reserve.

#### Eastern Boundary

Along the western boundary of the R300 road reserve southwards to the intersection of the R300 and the boundary of property 20944 in Farad Street.

#### Southern Boundary

From property 20944 in Farad Street along the southern boundary of all properties in Farad Street to Ampere Street and the intersection with La Belle Road.

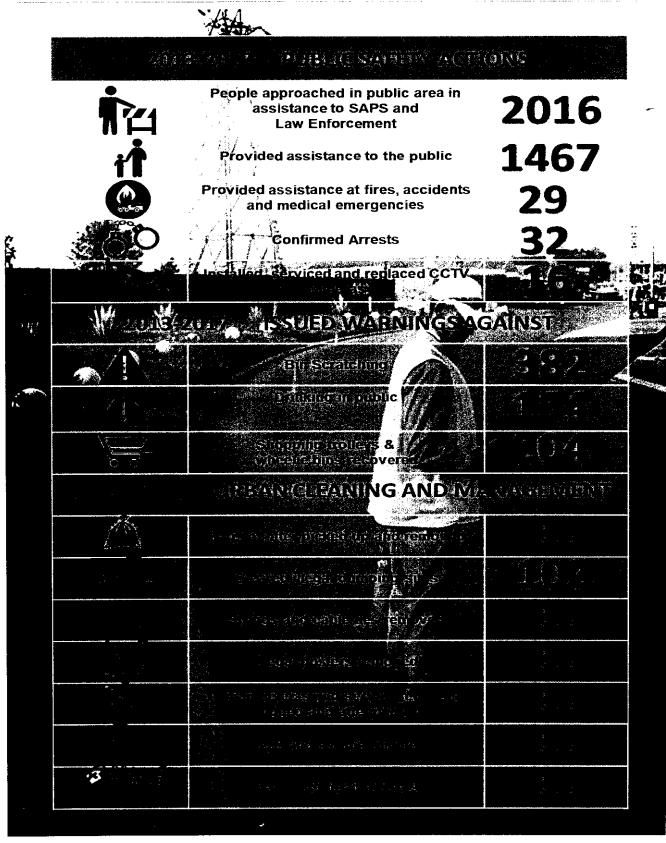


# SICID 2013-2017



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# SICID OPERATIONS 2013-2017

The operational implementation of SICID took place in August 2013. The deployment consisted of dedicated public safety patrol vehicles, public safety officers patrolling the area on foot, an urban cleaning and maintenance team and the SICID manager, overseeing the overall operation.



Within days of the commencement of operations the first arrests for theft, burglary and possession of stolen property followed with the assistance of the Bellville and Brackenfell SAPS. The dedicated patrols and focus on safety created a safer environment for all the business owners and their staff in the area. This was also augmented by commuter patrols during the mornings and afternoons when staff walked to and from the public transport nodes, especially Stikland train station. By November 2013 the patrol vehicles had driven 37 550 patrol kilometers, completed 472 vehicle patrol shifts and the SICID public safety foot patrollers completed 384 – four-man shifts.

A detailed survey was conducted in February 2012 to determine the perception of the SICID area. Initially 37% of the 84 respondents indicated that they do not feel safe in the area. In some instances, participants qualified their "Yes" answer by stating that they felt safe during the day but not necessarily at night and/or that they don't frequent the area at night. Overall 69% rated the overall security situation as average to good. Only 27% rated it as poor.

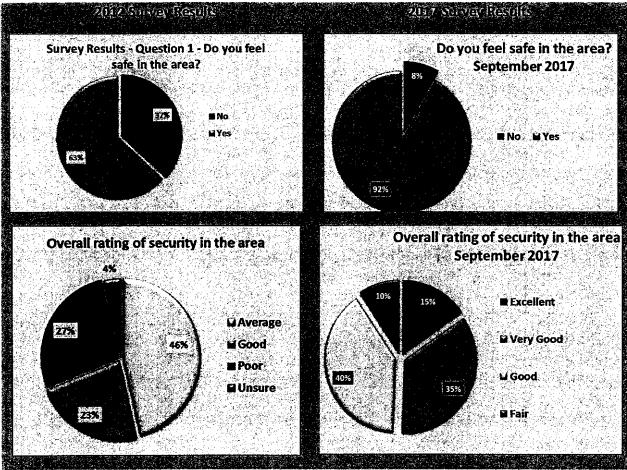
Four and a half years later the same survey reveals the following results. Posing the same questions to 85 respondents, 92% states that they feel safe in the area while 90% rate the overall security in the area as good

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to excellent. Similarly, **92%** of respondents indicated that they see the Public Safety Officers and Patrol Vehicles and the work they do every day.

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In addition to the patrol officers and patrol vehicles the initial drive included improving perimeter security by encouraging existing property owners and businesses to improve their security applications including enforced perimeters, adding electrified fencing and deploying powerful flood lights.

#### Property owners were encouraged to improve property security

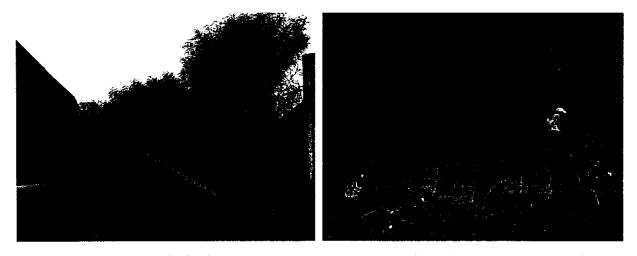


The railway line area along Willow Road was perceived as an area from where criminal elements enter and escape the industrial area. It was considered a safety and security risk by property owners, businesses and their workforce. Through extensive communication with Transnet and the SICID management Transnet fulfilled its obligation to properly secure this length of railway line.

#### The wall alongside the railway line was built

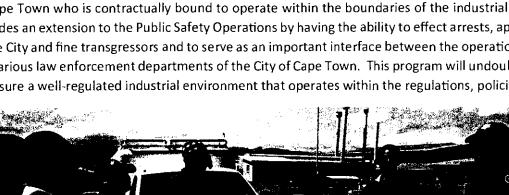


In support of improved safety in the public environment the SICID also planned bush clearing programs to assist the City of Cape Town in identifying overgrown vacant land where bush clearing is required to improve safety.



Bush clearing was done to improve security

In addition to the above measures the public safety initiatives of the SICID included even more plants. Noting the fact that our resources could not be deployed everywhere at the same time the SICID Board and management initiated the implementation of an extensive CCTV surveillance system in the area including the deployment of Pan Tilt Zoom cameras that would be monitored from a control room and License Plate Recognition cameras that would detect and alert SICID of vehicles entering the area that have been linked or associated to criminal activity.

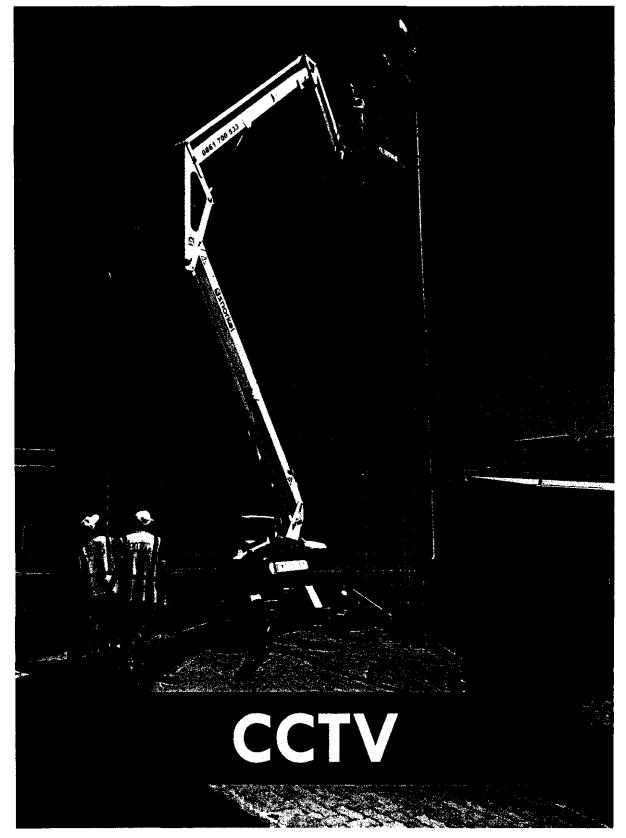


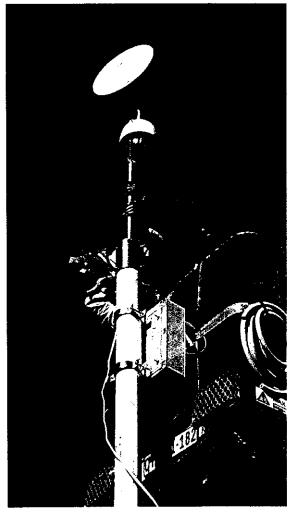
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SICID also secured the services of a fully trained and uniformed Law Enforcement Officer (LEO) from the City of Cape Town who is contractually bound to operate within the boundaries of the industrial area. The LEO provides an extension to the Public Safety Operations by having the ability to effect arrests, apply the by-laws of the City and fine transgressors and to serve as an important interface between the operations of SICID and the various law enforcement departments of the City of Cape Town. This program will undoubtedly continue to ensure a well-regulated industrial environment that operates within the regulations, policies and by-laws.

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The CCTV system was planned and deployed over a period of three years. Camera locations were picked carefully based on several criteria including known crime locations, position that could provide coverage of the railway line, positions that would cover commuter patrols and locations that will cover the entrances and exits to the area.

A high-site mast was fabricated and installed at a property in Palmiet Street. This serves as the accumulator of all the WIFI signals from all the CCTV cameras in the area. From here the data is streamed to the control room of the public safety service provider where the cameras are monitored on a 24/7 basis.

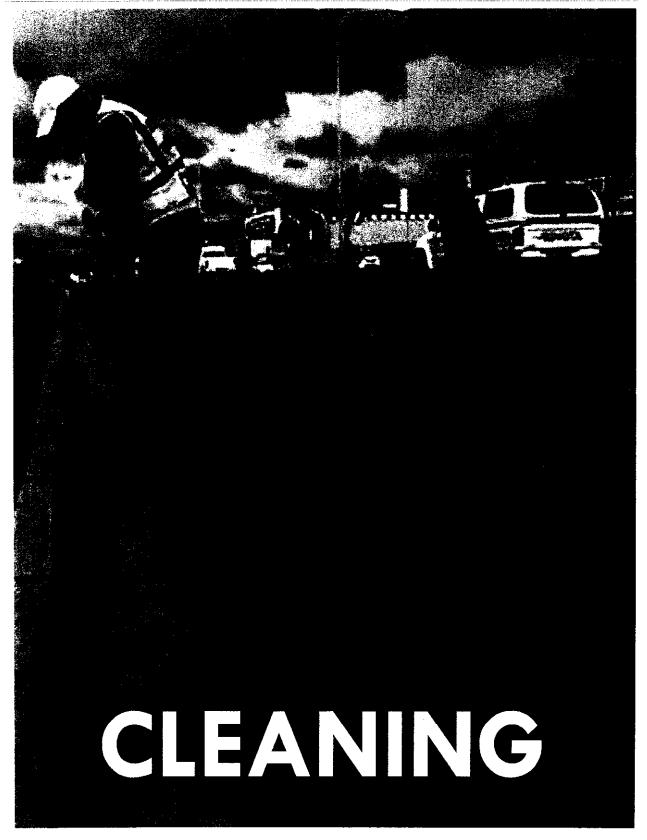
The implementation of the CCTV system brought immediate success with the arrest of several criminal elements in the area, detected through the CCTV system attempting to break in at various premises. Drag racing in La Belle Road was also committed to history with the constant detection of such activities which lead to several arrests and vehicle confiscations.

The CCTV system will see further expansion when the new development area between the existing industrial area and the R 300 is completed early in 2018.



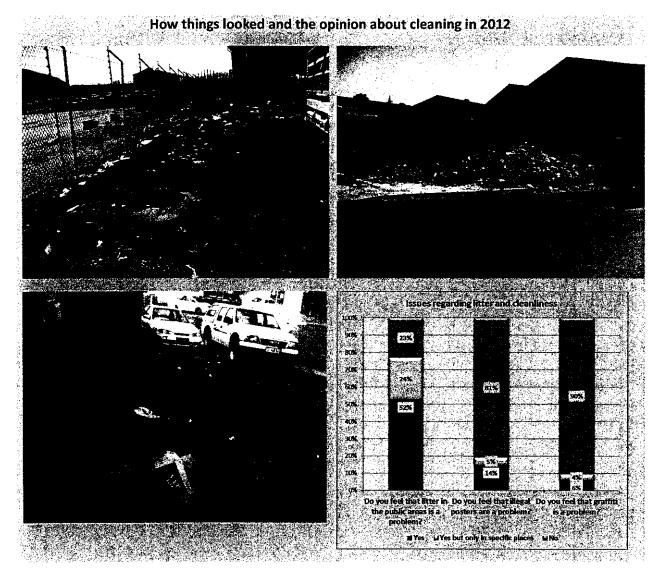


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#### CLEANING OPERATIONS

The initial survey completed in 2012 included opinions about the cleanliness of the SICID. It was no surprise to find that many respondents regarded the area as dirty and indicated that there are no public litter bins or cleaning efforts in the area at all. The photographic survey of the area in 2012 confirmed this opinion.



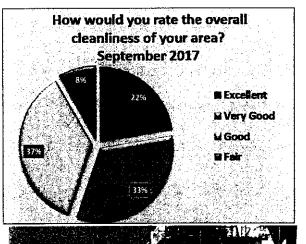
With the onset of operations in SICID the urban cleaning and management team got to work immediately and vast quantities of litter, building rubble, discarded tires, household waste and garden refuse was picked up and removed from the area. This was followed by deep cleaning all the roads and public spaces, doing regular grass cutting, removing the rubble along the newly constructed railway line wall and trimming all trees and scrubs in the area to create a more attractive and clean industrial area.

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The City of Cape Town partnered with SICID to implement green public litter bins throughout the area whilst the SICID cleaning team serviced these bind every week to ensure a cleaner environment.

The deep cleaning program was replaced with a weekly cleaning schedule rotating the cleaning team throughout the area to sweep streets, pick up litter, cut grass verges, trim trees, sweep sidewalks and deal with any illegal dumping that may occur.



Asking respondents to offer their opinion in 2017 these efforts have certainly paid off. 37% regard the cleanliness as good and 55% regarded it as very good to excellent.

This compares favorably to the 2012 opinion where only 21% that regarded the cleanliness of the area as good to excellent.

The urban cleaning program will continue to ensure a clean and welcoming industrial area into the future.

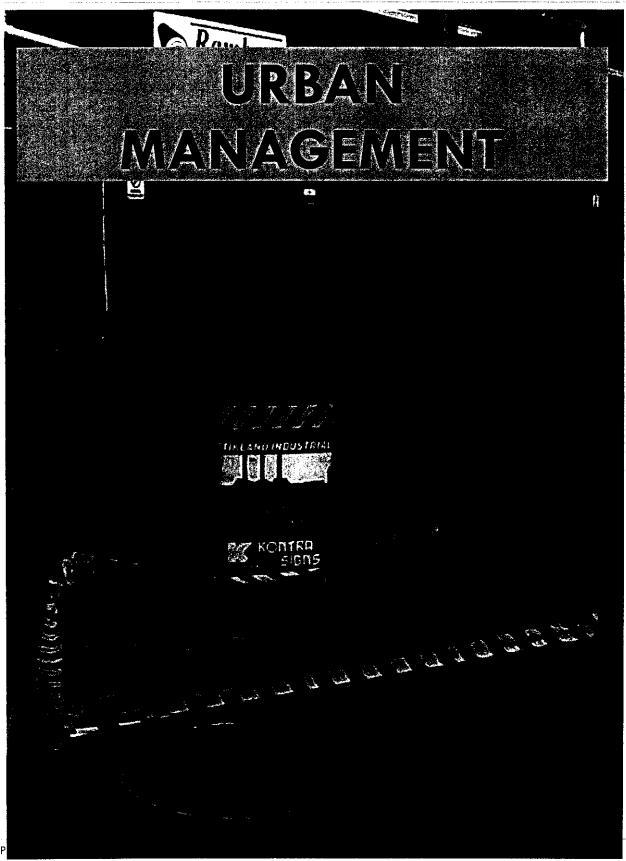




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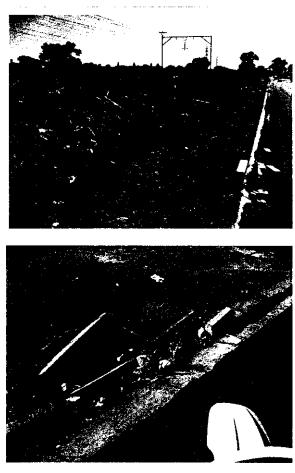




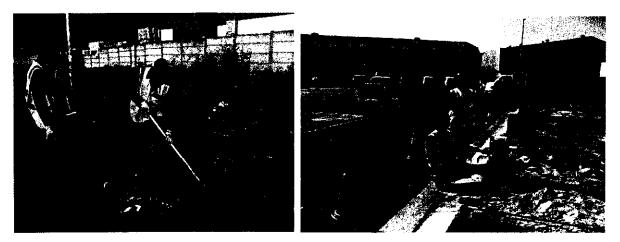


The urban infrastructure in the SICID area was in a poor state of repair before operations commenced in August 2013. At the time, some roads pavements did not exist, especially in Willow Road. Many businesses mentioned flooding during winter rains. numerous locations where the road infrastructure has been damaged severely. This is clearly due to the uncontrolled use of sidewalks to park heavy vehicles. This practice has also created damage to storm water curb inlets which are now blocked with debris and cannot drain the road sufficiently when it rains.

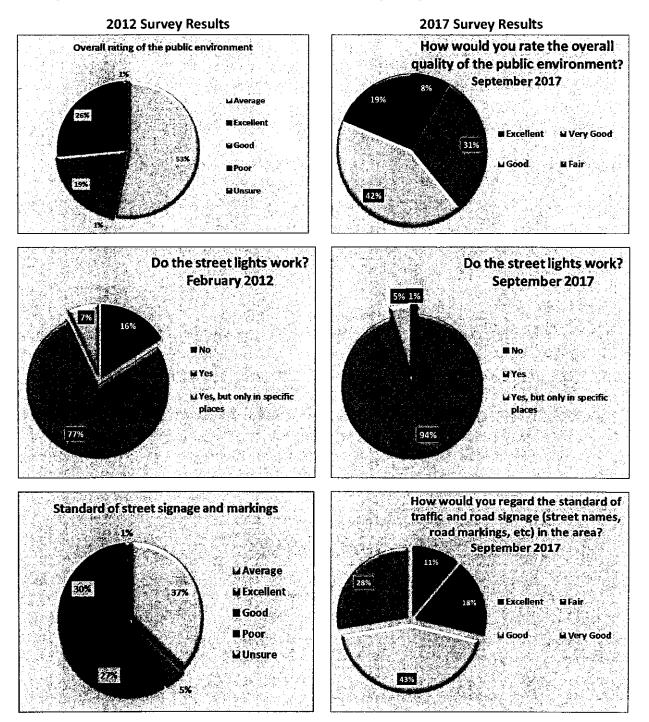
The 2012 survey reflected the opinion of the area where fifty-three percent of the participants rated the overall quality of the public environment as average. Only 20% rated it as good to excellent. In some cases, the photographic survey found general lack of maintenance in the public environment. This was most evident in the lack of maintenance of sidewalks, the lack of street sweeping which leads to blocking of storm water drains and the lack of maintenance of infrastructure such as road signs and tree wells.



The SICID immediately addressed as many of the issues as possible. The management team surveyed the entire area for urban defects and reported each problem as a service request with the City of Cape Town. Photographic records were kept of all the defects. In partnership with the City of Cape Town each problem was addressed including the fixing of curb inlets, the cleaning of storm water drains and the protection of infrastructure through the installation of bollards.



By 2017 the opinion on the state of the public environment has changed completely. 81% of the 2017 survey respondents regarded the status of the public environment as good to excellent. 94% indicated that the street lights work and 82% rate the quality of street and road signs as good to excellent.





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stikland industrial city improvement district npc



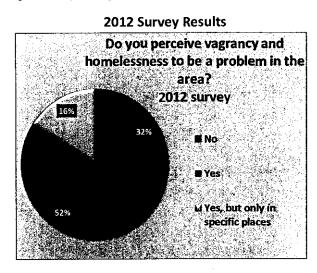
Homelessness and vagrancy remains a significant challenge for all urban areas in South Africa. Negative perceptions regarding bin-scratchers and beggars and their potential involvement with criminal activities required a multi-facetted approach in the SICID area.

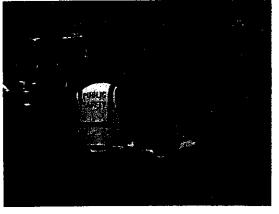
The management of SICID sought assistance from social partners in the area and through this partnership could offer homeless individuals an opportunity to go to a place of safety, possible reintegration with families and the opportunity to regain dignity through the social work action team, a work program sponsored by SICID.



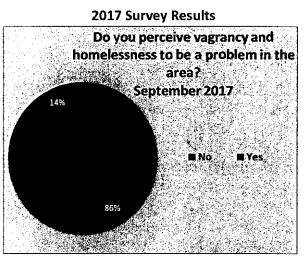
This program offered all SICID staff including our public

safety officers the opportunity to engage with vagrants and homeless individuals to discourage them from being in the area, living on the street and offering them assistance by our social partners. In 2012, 68% of survey respondents indicated that homelessness and vagrancy was a problem in the SICID area and by 2017 this has significantly changed.





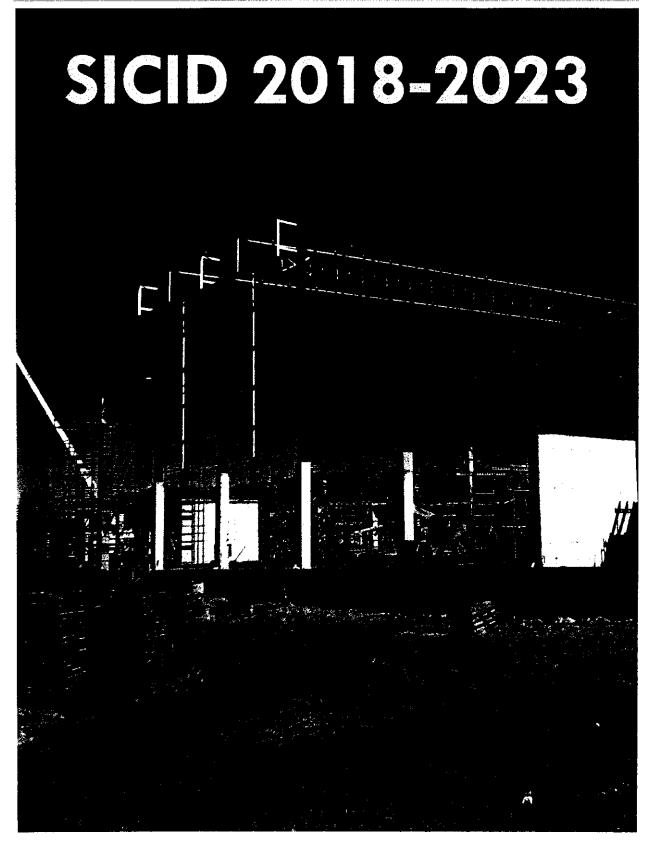
PUBLIC SAFETY OFFICERS TALKS TO A HOMELESS PERSON IN THE AREA





SOCIAL WORK ACTION TEAM

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# OPERATIONS OF THE SICID: 2018-2023

The future Implementation Plan is based on the results of the worked and experience of the SICID management team since August 2013 and the perception survey compiled in September 2017 with due recognition of the specific management issues, safety, cleaning, urban management and social needs of the area. In addition, the Business and Implementation Plans incorporate service delivery standards to be provided by the City of Cape Town directorates and specific projects and capital investments for the duration of the Business Plan lifecycle.

The SICID will be directed to address six focus areas namely:

- The continued management of the SICID operations,
- The provision of extensive public safety measures
- The cleaning, greening and maintenance of the public spaces in the area
- Continued co-operation with the relevant City of Cape Town departments to address and monitor urban management issues related to the public infrastructure in the SICID.
- To develop constructive partnerships with all the role-players in the Stikland area to improve the sustainability of the industries and potentially create employment opportunities and social upliftment in the area.
- Marketing and promotional of SICID area as a well-managed and functioning industrial node.

The specific actions to achieve the above operations are set out below. In addition, a detailed implementation schedule is provided in Appendix A.

#### Management of SICID - Refer to Program 1 of the Implementation Plan

SICID will continue to be managed by its own board of directors, elected by the members of the SICID. The Board of Directors consists of property owners within the SRA and a political representative from the City of Cape Town attending Board Meetings as an observer. The Board manages a Non-Profit Company (NPC), which is responsible for the management of the SRA, within the framework of the approved SICID business plan and oversees the implementation thereof.

Elected Board members take responsibility for the various portfolios in the company and board meetings allow the directors to review current operations and apply corrective measures as required.

The board can appoint service providers and staff to manage the day-to-day operations within the SRA. The supplementary services provided by SICID should represent the actual needs of the area according to the vision of the property owners for the area. The services provided are decided by the property owners as SRAs are property-owner driven. The SICID will be managed by a manager appointed by the Board and will oversee the day-to-day delivery of the additional services according to the Business Plan.

A formal Annual General Meeting (AGM) is held every year to review the performance of the SICID and to confirm the mandate of the members. The budget and implementation plan for the next year is also presented and discussed for approval at the AGM. The AGM also provides the opportunity to

- elect new directors to serve on the board of the NPC and ensure legal compliance,
- provide feedback in the form of the Annual Financial Statements,
- provide feedback in the form of the manager and chairperson's report,
- appoints auditors,
- appoints the company secretary.

# Current City of Cape Town service levels

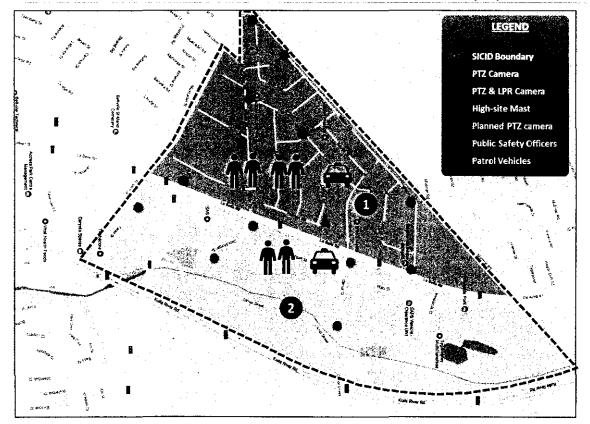
The SICID management team will continue to communicate and consult with the various City of Cape Town line departments responsible for service delivery in the SICID area.

#### Safety security

To maintain and further improve safety and security the SICID will continuously evaluate and improve the comprehensive integrated safety and security plan for the area in conjunction with the appointed service provider. These actions will include coordination and cooperation with:

- The South African Police Service
- Local Community Policing Forums
- Other existing security services in the area
- City of Cape Town Safety and Security Directorate
- Community organisations
- Other stakeholders

To maintain the levels of public safety of the area SICID will continue the deployment of security officers and patrol vehicles to adequately secure the areas. The SICID area will remain divided into two security sectors which will be patrolled on a 24-hour seven-days-a-week basis. This will be achieved primarily through the deployment of two highly visible security patrol vehicles and on foot Public Safety Officers. The teams on the ground will be supported by the 14-camera CCTV network. In addition, this deployment will be supported by a comprehensive radio and communications network and a manned control room. This will provide additional safety measures.

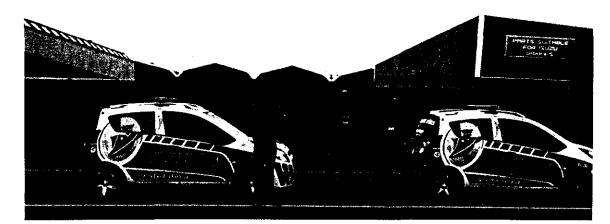


# Above Labelle Road (Railway line side)

- 1 x Vehicle patrol 24 hours, 7 days a week
- 4 x Security officer on foot patrol during the day, weekdays only

# Below Labelle Road (R300 side)

- 1 x Vehicle patrol 24 hours, 7 days a week
- 2 x Security officer on foot patrol during the day, weekdays only



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# **Operational security forum**

In order to facilitate an integrated approach, the SICID will continue to participate in the existing safety and security forum in association with the appointed security service providers. This current forum includes coordination and cooperation with:

- The South African Police Service
- Local Community Policing Forums
- Other existing security services in the area
- Neigbouring City Improvement Districts
- City of Cape Town Safety and Security Directorate
- Community organisations
- Other stakeholders

This forum continues to encourage the involvement of members of the SICID, property owners, tenants, businesses and representatives of the above mentioned organisations. This forum will continue to share pertinent crime information as well as trends or emerging threats. The forum should ideally be attended by the following stakeholder groups:

- The preferred private security service provider employed by SICID
- The cleansing supervisor of SICID
- The local SAPS Commander
- The Senior Superintendent of the Metropolitan Police Services
- The Principle Inspector / Law Enforcement Services
- The Assistant Chief Traffic Services
- Prominent property owners
- Representatives from the City Service Departments
- Representatives of other private security companies operating within the area.

# Perimeter security and security applications

Existing property owners and businesses will be encouraged to improve existing security applications in an ongoing program. This includes initiatives to encourage property owners and businesses to enforce their perimeters, add electrified fencing and deploy powerful flood lights.



# Securing the Railway Line

The railway line area along Willow Road continues to be perceived as an area from where criminal elements enter and escape the industrial area. It is considered as a safety and security risk by property owners, businesses and their workforce. For this reason, SICID will continue to perform stikland industrial city improvement district npc railway line patrols where all methods and means of transit over the security wall will be removed.

## Bush clearing coordination program

Were appropriate, the bush clearing coordination program will continue to assist the City of Cape Town in identifying overgrown vacant land where bush clearing is required to improve safety. The SICID will assist in contacting property owners to facilitate action from the property owners to clear the land and provide a contact registry of potential service providers that are able to assist with such projects.

## Assistance from the City of Cape Town

The SICID will further continue to enhance its safety and security initiative through close cooperation with the Safety and Security Directorate of the City of Cape Town to link in with their initiative to support a safer public environment. This effort will be focused on securing the continues services of a dedicated Law Enforcement officer from the City of Cape Town. These services are made available to CIDs by the City of Cape Town and provide officers that will:



- Enforce compliance with By-Laws
- Have power of arrest
- Issue appropriate fines for the transgression of City By-laws
- Enhance safety and security in the SICID

## Area Cleaning and Urban management

Due to limited funding for a very large area the effective deployment of area cleaning and urban management initiatives will focus on specific areas at a time and will coordinate efforts with existing services provided by the City of Cape Town. It is therefore proposed that a multi-skilled team of workers that are well equipped are deployed in the SICID area to provide cleaning services and urban management.



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#### stikland industrial city improvement district npc

The SICID management will continue to evaluate and enhance the comprehensive cleansing strategy in conjunction with the appointed service provider and the relevant City of Cape Town departments. The strategy will support existing waste management services, identify specific management problems and areas and assist in developing waste management and cleaning plans for the area.

The plan will be executed by establishing a small team to:

- Decrease waste and grime in the area through a sustainable cleaning program.
- Provide additional street sweeping, waste picking and additional refuse collection in all the public areas of the SICID.
- Reporting of illegal posters, graffiti and stickers from public spaces and infrastructure.
- Promote waste minimisation by providing supplementary municipal services in the area including but not limited to more waste bins and waste recycling opportunities.

Urban management for the SICID will continue to require a multi-disciplinary approach from the management of SICID in close cooperation with the various service departments of the City of Cape Town.

Urban infrastructure will be improved by:

- Developing and implementing a plan to identify and monitor the status of public infrastructure such as roads, pavements, streetlights, road markings and traffic signs.
- Coordinating actions with the relevant City of Cape Town departments to address infrastructure defects. This will be done through specific liaison with departments and officials in addition to the reporting and monitoring of repairs required using the City's C3 system
- Continue to implement local actions to correct minor issues.



The provision of additional urban management services will be undertaken in cooperation with the social intervention and development initiatives of the SICID. As has been successfully applied, SICID will continue the social work program and job creation initiative for unemployed people linked to social welfare organisations in the area.

It is the intention to provide additional cleansing services through employment from these agencies where appropriate. In the future SICID envisages a program of

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#### stikland industrial city improvement district npc

skill development to enhance the capabilities the organisations to offer more skilled work opportunities. These opportunities include:

- Coordinate graffiti removal from public spaces and infrastructure
- Coordinate the removal of illegal posters and pamphlets from public spaces and infrastructure
- Painting of road markings
- Greening, tree pruning and landscaping
- Kerb reinstatements
- Stormwater drain cleaning where required

The cleaning and maintenance deployment is as follows:

#### Manpower

The cleansing and urban management team includes:

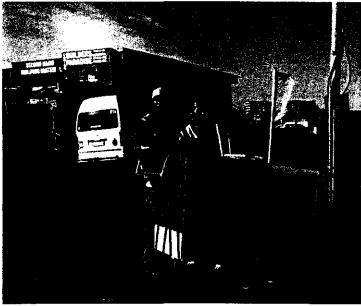
• 5 x Cleaners Monday to Friday 08h30 to 16h30

## Equipment (to be provided by the service provider)

- 1 x 1-ton long wheel base bakkie
- 1 x 500kg flatbed trailer with sides
- General cleaning equipment such as spades, picks, etc.

The cleansing contingent will deploy in a team in various areas and rotate through the SICID.

## Environmental upgrading and recycling initiative



The SICID will embark on processes to develop and facilitate recycling initiatives for the Stikland Industrial area to support the need for recycling programs. Through the management company, urban cleaning and maintenance teams will be equipped with maintenance and cleaning trolleys to pick up and sort recycle material while cleaning.

Environmental upgrading includes greening and landscaping, initiatives to reduce water usage and creating awareness of waste minimization where circumstances and opportunities allow.

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## Social responsibility

The social issues of the area are varied and complex and no single plan or approach will adequately address these issues. The SICID will coordinate social intervention actions with the various NGO's and social improvement organisations in the area to continue with the comprehensive strategy for addressing social issues in conjunction with the City of Cape Town, all relevant social welfare organisations and institutions. Social intervention and development can only be achieved by offering unemployed and/or homeless people an alternative.

The skills development and employment opportunity program offered by the urban management process will assist in this task. In addition, an information and communication strategy will be developed to inform the businesses and property owners of the area on issues of homelessness and unemployment and the intervention alternatives that exist or are planned. These initiatives will integrate with existing programs of organisations already active in the community as well as skills development initiative offered by businesses and industries in Stikland Industrial.

## Marketing

Marketing will continue to focus on communicating with the members, businesses and property owners of the SICID by:

- Maintaining an informative website and relevant social media platforms such as Facebook.
- Distributing SICID flyers and/or newsletters reflecting the initiatives and successes of the SICID.
- Promoting the SICID amongst the local businesses and industries.
- Promote community pride through the initiatives of the SICID in making the area cleaner and safer.

## **Property Owner Supported Projects**

Property owners with the financial means to contribute beyond their CID levy for the SICID will be encouraged to support various additional initiatives such as:

- Donation of infrastructure for the deployment of CCTV cameras on properties in strategic locations.
- Job creation and skills development opportunities.
- Funding of voluntary additional services including landscaping of public spaces through an "adopt a spot" initiative.
- Funding of additional security patrols in the public area.
- Funding for the direct employment of City of Cape Town Law enforcement officers.
- Donation of supplies and equipment for the operations of the SICID such as branding, signage, cleaning equipment.

## 5-Year Budget of the SICID

The 5-year budget for the continued implementation and operations of the SICID is set out in Appendix B. It reflects the identified needs of the SICID operations in as cost effective a manner as possible. Income in the form of additional rates will be derived from all commercial and industrial properties in the area. Should property owners receive partial or full relief in respect of rates they would enjoy full exemption from payment of any SICID additional rates.

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This document was prepared for the Board of the Stikland Industrial City Improvement District Special Rating Area by Gene Lohrentz of Geocentric Information Systems.

## Disclaimer

While every effort is taken to ensure that the information contained in this report is accurate, Gene Lohrentz and Geocentric Information Systems cannot be held liable or responsible for any inaccurate statistics or information contained in this report based on material supplied to us or found during research.

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## STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT (SICID) 5 YEAR IMPLEMENTATION PLAN

1st July 2018 to 30th June 2023

	PROGRAM	1 - SICID M	ANA	GEM	ENT	& O	PER/	ATIONS	
ACTION STEPS	RESPONSIBLE	FREQUENCY per year			ION IN THS OR			PERFORMANCE INDICATOR	COMMENTS
		, <b>,</b>	Y1	Y2	¥3	¥4	Y5		
1. Fully operational SICID Management Office	SICID Manager / SICID Board	Ongoing	+	+	+	+	+	Functional and accessible	
2. Appointment of relevant service providers	SICID Manager / SICID Board	1	1Y		1Y			Appointment of appropriately qualified service providers.	Service providers to be reappointed or new providers to be appointed at end of initial contracts (3 Years)
3. Board meetings	SICID Manager / SICID Board	6	6	6	6	6	6	Bi-monthly Board meetings with feedback per portfolio. Keep minutes and file resolutions.	
4. Financial reports to CoCT	SICID Manager	12	12	12	12	12	12	Submit reports to the CID Unit timeously by the 15 <sup>th</sup> of the following month	
5. Audited Financial Statements	SICID Manager	1	1Y	1Y	1Y	1Y	1Y	Unqualified Financial Audits Submitted to the City by 31 August of each year	
6. Communicate SICID Arrears List	SICID Manager	12	12	12	12	12	12	Observe and report concern over outstanding amounts to Board and CID Unit – Board Members in arears cannot participate in meetings	
7. Annual General Meeting	SICID Manager / SICID Board	1	1Y	1Y	1Y	1Y	1Y	Host successful AGM before 31 January – Annual feedback to members at AGM and	,

	PROGRAM	1 - SICID M	ANA	GEM	ENT	& O	PER/	ATIONS	
ACTION STEPS	RESPONSIBLE	FREQUENCY		URAT				PERFORMANCE INDICATOR	COMMENTS
		per year	Y1		HS OR Y3	YEAR Y4	S Y5		
								complying with legal requirements	
8. Submit Management Report and Annual Financial Statements to Sub-council(s)	SICID Manager / SICID Board	1	1Y	1Y	1Y	1Y	1Y	Submit AFS and annual report to Subcouncil within 3 months of AGM with prof of submission to CID Unit	
9. Successful day-to-day management and operations of the SICID	SICID Manager	Ongoing	+	+	+	+	+	Monthly feedback to SICID Board at Directors present at every meeting	
10. Establish and maintain Website	SICID Board SICID Manager	Ongoing	+	+	+	+	+	Website with all the relevant documents as required by the By-Law and Policy	Refer to Program 6-3
11. Comply with all Company Act requirements	SICID Board	1Y	1Y	1Y	1Y	1Y	1Y	<ul> <li>CIPC Requirements:</li> <li>Register Auditors and submit to CIPC within 10 business days of change</li> <li>Register New Directors and submit to CIPC within 10 business days of change</li> <li>Maintenance of Membership List</li> <li>Submit Annual Returns to CIPC within 30 business days after the anniversary date of the NPC</li> <li>Hosting an AGM</li> </ul>	
12. Monthly Reports to the SRA Directors	SICID Manager	12	12	12	12	12	12	Report back on all CID related business to be measured and signed off	Provide monthly reports to the SRA Directors
13. Manage and monitor the C3 notification Process	SICID Manager	12	12	12	12	12	12	Complete daily reports of C3 notifications and monitor outstanding issues	
14. Submit input to the Integrated Development Plan	SICID Manager	1Y	1Y	1Y	1Y	1Y	1Y	Annual submissions to Sub- Council Manager	October to February of every year

	PROGRAM	1 - SICID M	ANA	GEM	ENT	& OI	PER/	ATIONS	
ACTION STEPS	RESPONSIBLE	FREQUENCY	C	URAT	ON IN	WEEK	s,	PERFORMANCE INDICATOR	COMMENTS
		per year		MONT	HS OR	YEAR			
			Y1	Y2	Y3	¥4	Y5		
15. Submit input to the City Capital/Operating Budgets	SICID Manager	1Y	1Y	1Y	1Y	1Y	1Y	Annual submissions to Sub- Council Manager by September of each year	
16. Communicate with property owners	SICID Manager	Ongoing	+	+	+	+	►	Keep property owners informed through monthly newsletter	
17. Mediate issues with or between property owners	SICID Manager & City of Cape Town Departmental Managers and Law Enforcement	Ongoing	+	*	+	+	*	Provide an informed opinion on unresolved issues and assist where possible	
18. Visit SICID members	SICID Manager	Ongoing	+	*	+	+	+	Communicate and visit SICID members twice per year	Refer also to Program 6-4
19. Promote and develop SICID NPC membership	SICID Manager / SICID Board	Ongoing	*	+	+	+	+	Have a NPC membership that represents the SICID community Update NPC membership frequently. Ensure that membership application requests are prominent on webpage	Refer P 3.1
20. Build working relationships with Sub-Council Management and relevant CoCT officials and departments that deliver services in the SICID	SICID Manager	Ongoing	+	*	+	*	*	Successful and professional relationships with sub-council management, Area Based Manager and City Departments resulting in enhanced communication, cooperation and service delivery	
21. Compile the SRA renewal application and survey.	SICID Manager / SICID Board	In year 4				1Y		Submit a comprehensive renewal application for approval by the members and the City of Cape Town by 31 August.	
22. Obtain Annual Tax Clearance Certificate			1Y	1Y	1Y	1Y	1Y	Within one month after expiry date of current TCC	
23. Perform Budget Review			1Y	1Υ	1Y	1۷	1Y	By 31 January	
24. Apply for Tax Exemption Status			1Y					By end of 1 <sup>st</sup> Financial Year	

	PROGRAM	11 - SICID M	ANA	GEM	ENT	& OI	PERA	TIONS	
ACTION STEPS	RESPONSIBLE	FREQUENCY	Ι	DURAT				PERFORMANCE INDICATOR	COMMENTS
		per year		MONT	HS OR	YEAR	S		
			Y1	¥2	¥3	¥4	Y5		
2S. Present Month Income and Expenditure reports at Board Meetings			12	12	12	12	12	Board members are informed of budget information and status	
26. Perform mid-year review								Submit Board Approved mid- year review to the City by 31 January	
27. Compile Annual SRA Implementation Plan and Budget							1Y	Board to submit draft IP and Budget Plans to CID unit for verification and table at AGM for approval by members	
28. Do Vat reconciliation and tax returns							6		
29. Register with CCT as Community Base Organisation (CBO)	· · · · · · · · · · · · · · · · · · ·						1Y		

	PROC	GRAM 2 - SICID F	PUBLIC SAF	ETY /	LAV	V EN	FOR	CEM	ENT INITIATIVES	
	ACTION STEPS	RESPONSIBLE	FREQUENCY						PERFORMANCE INDICATOR	COMMENTS
			per year	Ý1	Y2	THS OR Y3	YEAK	S Y5		
1.	Identify the root causes of crime in conjunction with the SAPS, Local Authority and existing security service using their experience as well as available crime statistics	SICID Manager/ Security Service Provider	Ongoing	ЗM	*	*	*	*	Incorporate in Security Management Strategy Plan	This is done comprehensively at the beginning of term and then modified continuously
2.	Determine the Crime Threat Analysis of the SRA area in conjunction with the SAPS	SICID Manager/ Security Service Provider	Ongoing	3M	+	+	*	+	Incorporate in Security Management Strategy Plan	
3.	Determine strategies by means of an integrated approach to improve public safety	SICID Manager/ Security Service Provider	Ongoing	ЗM	-	+	+	+	Incorporate in Security Management Strategy Plan	
4.	In liaison with other security role players and the South African Police Service, identify current	SICID Manager/ Security Service Provider	Ongoing	+	+	+	*	*	Incorporate in Security Management Strategy Plan	

PROGRAM 2 - SICID PUBLIC SAFETY / LAW ENFORCEMENT INITIATIVES FREQUENCY **DURATION IN WEEKS,** PERFORMANCE INDICATOR COMMENTS **ACTION STEPS** RESPONSIBLE MONTHS OR YEARS per year Υ1 Y2 **Y3** Y4 Y5 security and policing shortcomings and develop and implement effective public safety strategy 5. Develop a Security Management 1Y 1Y This is SICID Manager/ Revise as often 3M 1Y 1Y Documented Security done Strategy with clear deliverables Security Service as required but Management Strategy with comprehensively at and defined performance Provider at least annually clear deliverables and defined the implementation indicators to guide safety services performance indicators to guide of the CID and then by the appointed service provider safety services by the modified and evaluate levels of service appointed service provider and continuously provided. evaluate levels of service provided. 6. Maintain a manned centrally SICID Manager/ Ongoing Appropriately manned As per Program 1-2 and ✦ ✦ ✦ -✦ located office(s) open to the Security Service equipped control room with members and residents of the SRA Provider skilled staff to request security assistance or report information 7. Deploy security SICID resources Manager/ Effective safety and security Ongoing ✦ ✦ ✦ -✦ accordingly and effectively on Security Service patrols in the SICID visible patrols. Security personnel Provider and patrol vehicles to be easily identifiable 8. Utilise the "eyes and ears" of all SICID Ongoing feedback Manager/ Incorporate and ✦ ┢ security and gardening/street Security Service information in security and cleaning staff, as well as own staff, Provider safety initiatives of the SICID to identify any breaches 9. Assist the police through SICID 12 Manager/ Monthly 12 12 12 12 Incorporate feedback and participation by SICID in the local information in security and Security Service Police sector crime forum Provider safety initiatives of the SICID Report on any security information of the SICID to the CPF 10. Monitor and evaluate the security SICID Manager/ Quarterly 4 4 Report findings to the SICID Refer to Program 1-4 4 4 strategy and performance of all Service Security Board with recommendations 15 and Program 6-1 service delivery on a quarterly Provider/ SAPS Crime where applicable basis Intelligence Officer

	PROG	GRAM 2 - SICID F	<b>UBLIC SAFI</b>	ETY /	LAV	V EN	FOR	CEM	ENT INITIATIVES		
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year								
				Y1	¥2	Y3	¥4	¥5			
11.	On-site inspection of Security Patrol officers	SICID Manager/ Security Service Provider	Daily	+	+	+	+	+	Report findings to the SICID Board with recommendations where applicable		
12.	Weekly Security Reports from Contract Security Company	Security Service Provider	Weekly	52	52	52	52	52	Report findings to the SICID Board with recommendations where applicable Provide feedback to forum meeting	Incorporate into monthly management report to SICID Board	

	PROGRAM 3 - SICID CLEANSING INITIATIVES											
	ACTION STEPS	RESPONSIBLE	FREQUENCY			ION IN			PERFORMANCE INDICATOR	COMMENTS		
			per year		MON.	THS OF	YEAR	IS				
				Y1	Y2	Y3	¥4	Y5				
1.	Develop a cleansing strategy document with clear deliverables and defined performance indicators to guide cleansing and delivery from the appointed service provider.	SICID Manager/ Cleansing Service Provider	annually	1Y	1Y	14	1Y	1Y	Cleansing strategy document with clear deliverables and defined performance indicators to guide cleansing and delivery. Revise as often as required but at least annually	Refer to 1.2		
2.	Monitor and evaluate the cleansing strategy and performance of all service delivery on a quarterly basis	SICID Manager/ Cleansing Service Provider	Quarterly	4	4	4	4	4	Modify Cleansing Strategy to guide cleansing and delivery			
3.	Co-ordinate the provision of additional litter bins and emptying of litter bins service providers and the relevant City of Cape Town departments.	SICID Manager/ Solid Waste Department	Quarterly	4	4	4	4	4	Quarterly status reports to Local Authority regarding progress of identified shortcomings			
4.	Provide clean streets and sidewalks in the SICID	SICID Manager/ Cleansing Service Provider	Bi annually	6	6	6	6	6	Cleansing each of the streets within the CID Boundary at least once within every two month period			

		PROGR/	AM 3 - SICIE	) CLE	ANS	ING	INIT	ATI	VES	
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year		OURATI MONT			S	PERFORMANCE INDICATOR	COMMENTS
				¥1	¥2	Y3	¥4	Y5		
5.	Identifying Health and safety issues within the area and reporting to Council with C3 notification reference no's	SICID Manager	Ongoing	*	*	*	+	*	Monthly evaluations and inspections Provide an improved healthy urban environment in the SICID	
6.	Monitor and combat lilegal Dumping	SICID Manager/ Cleansing Service Provider/ Law Enforcement Officers	Ongoing	*	*	*	*	*	Removal of illegal dumping as required and applying applicable penalties through law enforcement against transgressors	
7.	Identify environmental design contributing to grime such as wind tunnels	SICID Manager/ Cleansing Service Provider	Quarterly	4	4	4	4	4	Quarterly evaluation of the causes of waste Quarterly evaluation of measures implemented and identification of remedial actions	
8.	Promoting waste minimization through education and awareness on waste and water pollution	SICID Manager/ Cleansing Service Provider, Solid waste Department	Ongoing	*	+	•	+	*	Monthly evaluations and inspections Report findings	
9.	Encourage property owners to act responsibly in terms of waste management and encourage recycling initiatives	CID Manager / Solid Waste Department	Ongoing	*	+	*	+	+	Monthly evaluations and inspections Report findings	
10.	Coordinate with local NGO to assist in cleaning programs where applicable	CID Manager	Ongoing	*	+	*	+	+	As required	Refer to program 4-6 and 5-2

		PROGRAM 4	- SICID URBA		1AN/	<b>\GE</b>	MEN	T INI	TIATIVES	
	ACTION STEPS	RESPONSIBLE	FREQUENCY	1	URAT	ON IN	WEEK	(S,	PERFORMANCE INDICATOR	COMMENTS
			per year		MONT					
				Y1	Y2	Y3	¥4	Y5 <sup>(1)</sup>		
1.	Submissions to Ward Allocation, IDP and Capital Budgets	SICID Manager	1	1Y	1Y	1Y	1Y	1Y	Report to the SICID Board with recommendations where applicable	
de	Identify problem areas with respect to: a. street lighting; b. missing drain covers / cleaning of drains c. maintenance of road surfaces; sidewalks d. cutting of grass / removal of weeds e. road markings / traffic signs e the established service levels to sign the provision of supplementary rvices without duplication of effort	SICID Manager	Ongoing	+	+	+	+	+	Urban management plan with clear deliverables and defined performance indicators to guide delivery – Report monthly to the Board	This is done comprehensively at the implementation of the CID and then modified continuously
	Identify and report infrastructure supplementing existing Council Services: a. Street lighting b. Dumping c. Refuse Removal d. Waterworks e. Sewerage f. Roads and Storm water g. Traffic signals and line painting h. Pedestrian safety i. Road repairs	SICID Manager	Daily / weekly and monthly reports to the C3 notification process and daily recording of references in the register						Monitor and evaluate. Report findings to the SICID Board with recommendations where applicable	
4.		SICID Manager	4	4M	4M	4M	4M	4M	Monitor and evaluate the plan and performance of all service delivery on a quarterly basis. Report findings to the SICID Board with recommendations where applicable	

		PROGRAM 4	- SICID URB	AN N	1AN/	AGEN	<b>MEN</b>	T IN	TIATIVES	
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year		DURAT MONT				PERFORMANCE INDICATOR	COMMENTS
				¥1	Y2	¥3	¥4	Y5		
5.	Greening campaigns - Arbor Day	SICID Manager	1	1Y	1Y	1Y	1Y	1Y	Report to the SICID Board with recommendations where applicable	
6.	Work in conjunction with local social welfare and job creation organization and develop the delivery of the supplementary services to improve the urban environment	SICID Manager	Ongoing	*	*	*	+	+	Development of a long term sustainable work program	This is done comprehensively at the term renewal and then modified and managed continuously Also refer to Program 5-2 and 3-10
7.	Illegal Poster Removal Notify and monitor the removal of illegal posters by the City of Cape Town	SICID Manager	Ongoing	*	+	*	*	*	City of Cape Town infrastructure free from illegal posters	

	PROGRAM 5 - SICID SOCIAL INTERVENTION INITIATIVES											
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year		OURAT MON1				PERFORMANCE INDICATOR	COMMENTS		
				Y1	Ý2	Y3	¥4	Y5				
1.	Identify and determine strategies by means of an integrated approach to address / homelessness and the relief measures available, current and future.	SICID Manager/ NGOs	Ongoing	+	+	+	+	*	Social intervention plan with clear deliverables and defined performance indicators to guide delivery	This is done comprehensively at the implementation of the CID and then modified continuously		
2.	Work in conjunction with local social welfare and job creation organization and develop the delivery of the supplementary services to improve the urban environment	SICID Manager/ NGOs	Ongoing	*	*	*	*	*	Social intervention plan with clear deliverables and defined performance indicators to guide delivery	This will be a long term plan of action that will take time to develop – Refer to Program 4-6 and 3-10		

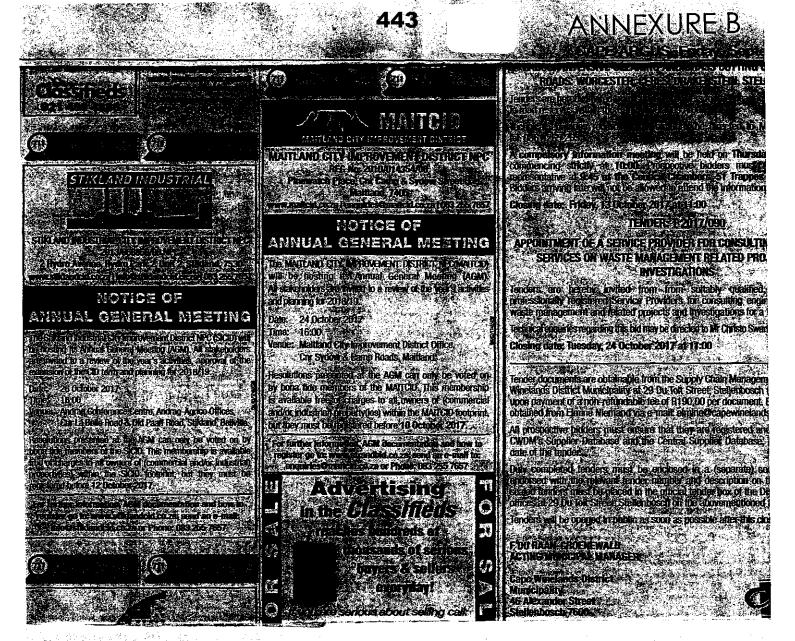
		PROGRAM 5	- SICID SOC		ITER	VEN	τιοι	I INI	TIATIVES	
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year		OURATI MONT				PERFORMANCE INDICATOR	COMMENTS
				Y1	¥2	Y3	¥4	¥5		
3.	Coordinate Social Development programs and initiatives with City Social Development Department			+	+	*	+	*	Meet quarterly	
4.	Public awareness program on social issues			+	+	+	*	+		

		PROGRAM 6 - SICID MARKETING INITIATIVES								
	ACTION STEPS	RESPONSIBLE	FREQUENCY per year						PERFORMANCE INDICATOR	COMMENTS
				Y1	YZ	Y3	¥4	Y5		
1.	Regular and monthly newsletters / Newsflashes	SICID Manager	Monthly	4	4	4	4	4	informative newsletters distributed quarterly	Also refer to Program 1-17
2.	Regular Press releases in local Newspapers covering: a. Local Development b. Promoting local Projects c. Social Issues	SICID Manager	Ongoing	*	*	+	+	*	Regular media exposure	
3.	Establish and maintain Website	SICID Manager	Ongoing	+	+	+	*	+	Up to date and informative website in compliance with SRA legislation.	Refer to Program 1- 11
4.	Regular Member visits and meetings	SICID Manager	Ongoing	+	+	+	+	+	Monthly feedback to SICID Board at Directors Meeting	Refer to Program 1- 17
5.	Establish the SICID Business Directory and link to website	SICID Manager	Every 2 months	2	2	2	2	2	Up to date directory	
6.	SRA Signage			+	+	+	+	+	Signage to be visible and maintained	

## STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT (SICID)

## **5 YEAR BUDGET AS PER BUSINESS PLAN**

	2018/19	2019/20	2020/21	2021/22	2022/23
INCOME	R	R	R	R	R
Revenue - Add. Rates	-3 750 000 96.2%	-4 099 691 98.0%	-4 448 675 <b>98.9%</b>	-4 991 801 100.0%	-5 352 697 100.0%
Other: Surplus	-150 000 3.8%	-85 000 2.0%	-50 000 1.1%	0.0%	0.0%
TOTAL INCOME	-3 900 000 100.0%	-4 184 691 100.0%	-4 498 675 100.0%	-4 991 801 100.0%	-5 352 697 100.0%
EXPENDITURE	R	R	R	R	R
Core Business	2 839 100 72.8%	3 061 978 73.2%	3 302 389 73.4%	3 561 714 71.4%	3 841 445 71.8%
Cleansing services	350 000	374 500	400 715	428 765	458 779
Environmental upgrading	25 000	26 750	28 623	30 626	32 770
Law Enforcement Officers	198 000	213 840	230 947	249 423	269 377
Public Safety	2 063 100	2 228 148	2 406 400	2 598 912	2 806 825
Public Safety - CCTV monitoring	153 000	165 240	178 459	192 736	208 1 55
Sacial upliftment	25 000	26 750 -	28 623	30 626	32 770
Urban Maintenance	25 000	26 7 50	28 623	30 626	32 770
Depreciation	130 000 3.3%	130 000 3.1%	130 000 2.9%	130 000 2.6%	130 000 2.4%
Repairs & Maintenance	25 000 0.6%	27 000 0.6%	29 160 0.6%	31 493 0.6%	34 012 0.6%
General Expenditure	785 900 20.2%	842 722 20.1%	903 666 20.1%	968 840 19.4%	1 036 659 19.4%
Accounting fees	16 500	17 820	19 246	20 593	22 034
Administration and management fees	605 000	647 350	692 665	741 151	793 032
Advertising costs	6 500	7 020	7 582	8 188	8761
Auditor's remuneration	18 000	19 440	20 995	22 675	24 262
Bank charges	4 000	4 320	4 666	5 039	5 392
Contingency / Sundry	12 000	12 960	13 997	15 117	16 175
Insurance	8 500	9 180	9 91 4	10 708	11 457
Marketing and promotions	10 000	10 800	11 664	12 597	13 479
Meeting expenses	7 500	8100	8 7 4 8	9 448	10 109
Office rental	90 000	97 200	104 976	113 374	121 310
Office security	5 400	5 832	6 299	6 802	7 279
Secretarial duties	2 500	2 700	2 916	3 1 4 9	3 370
Capital Expenditure (PPE)	7 500 0.2%	- 0.0%	- 0.0%	150 000 3.0%	150 000 2.8%
Office Equipment	7 500	-	-	-	
CCTV Cameras		-	-	150 000	150 000
Bad Debt Provision 3%	112 500 2.9%	122 991 2.9%	133 460 3.0%	149 754 3.0%	160 581 3.0%
TOTAL EXPENDITURE	3 900 000 100.0%	4 184 691 100.0%	4 498 675 100.0%	4 991 801 100.0%	5 352 697 100.0%
(SURPLUS) / SHORTFALL	· · · · ·			0	0
GROWTH: SRA RATES	14.9%	9.3%	8.5%	12.2%	7.2%
BUDGET GROWTH	19.4%	7.3%	7.5%	11.0%	7.2%





SNESS INCOVENENT OSTRACT NEC BUSI STRAZEU STRA ORF FREDRAN AND COHEN BORDANG TR West FY STRAEL, STRAND Strastal to 24 | Biogetrandikt to 25

gewing van Algemene Jaarvergedering

ht Biseness inproventient District NPC (SBID) Algemene Jatervettradering (AJV). Alle Ibbeide persone won genool na 'n oorsty van sbedrywighede embeplaneling vir 2018/19

£.

25 Oktober 2017 14-00 Friedman grud Cohen, Hosk van Hoofweg en Werkenstreet, Stiand

ia Side-lede van die SBID kan storrt by 'n A.W. Jass van elendom wat binne die SBID val, kan Stiedeninge koste dearaan verbonde, maar sheer voo 100 koste 2017.

ooss registrasio, en AlV en mentelos a stanca francisco a stanca 3255 7657 



**TENNSEEMME FAL** ALGEBERE WALLY ENDERING

Anter anter a supervision of the second seco DieMo Algemen persone word genoai na n oorsid Gedrywighede en beneninkryw 2013/19 於資 Ś

# STIKLAND INDUSTRIAL

Die Burger

SINGAND INDUSTRIAL COLVEN ON PARTY OF and we'r a wra'r gwlaig y Kennisgewing van Algeme nd Achistitat Cay Improvement Di emerie fannetzadering (AIV). Alle oordgenoorina 'nootrig van die jaat ng van, die termyn, verlenging e sy Alen 20118/19

26Oktober 201/ JGDO: Andrag: Conference Centre, Andrag Agrico Offices, Crit ia Belle Pod & Oki Read Pad, Stikland, Bellville Aut: Alle Type

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Slegs boha fide-lede van die SICD kan stenr by 'n a giegaars van eiendom wat bijne die SICD val, kan ee sonder enige koste daaraan verbonde, maar moet je ADY: Alle 2017.

registrusie en AIV estilizadoid co.zz. stuur 'n e-inten dialect, off 253, 2657.

EUNIMERSITEIT-STELLE

UNIVERSITER STREET FOR BOSCH MINIVERSE



Notice is hereby given of the Annual General Meeting of the Stikland Industrial City Improvement District NPC (SICID) that will take place on the 26 October 2017 at 16:00 at the Andrag Conference Centre, Andrag-Agrico Offices, Cnr La Belle Road & Old Paarl Road, Stikland, Bellville where the following items will be discussed.

## AGENDA

- 1. Registration
- 2. Welcome & Apologies
- 2.1 Membership resignations; new
- 2.2 Quorum to constitute a meeting
- 3. Approval of previous AGM Minutes
- 4. Approval of Agenda
- 5. Chairman's Report
- 6. Noting of Audited Financial Statements 2016-17
- 7. CID Manager's feedback, SRA's Operations 2016-17
- 8. Approval of extension of the 5 year term (Business Plan 2018-2023, Implementation Plan and Budget)
- 8.1 Approval of Surplus Funds 2018-19
- 9. Appointment of Auditors
- 10. Appointment of Company secretary
- 11. Election of Board Members
- 12. General / Q & A
- 13. Adjournment

## Please note the following:

Name	Current CID Portfolio	Company	
Kurt Gouwsventer	Chair Person	Assetbridge	
Hendrik (Hennie) Botha	Director	Kontra Signs	
Mario Baschiera	Director	Bartec Engineering	
Juan du Toit	Director	Superior Forklift Hire	
Leopald Chanterie	Director	Waterjet	

The present Directors of the SICID and their respective portfolios are:

All owners of Business property are invited to attend. However, only owners registered as members of the company may vote.

- Per clause 11.9.2 of the Memorandum of Incorporation, no member who is in arrears with payment of the additional rate for more than 60 (sixty) days, shall be entitled to vote at a members' meeting for so long as he is so in arrears except if the member can prove that he is in a dispute or has entered into an appropriate payment arrangement with the City.
- Owners wishing to apply for membership should do so via the website or by email. New membership applications should be received by 12 October 2017 to be approved and accepted at a meeting of the Board of directors of the SICID prior to the AGM.
- Any member may appoint a Proxy to attend the meeting on his/her behalf. Forms of Proxy may be downloaded from the website or requested by email. The proxy form may be delivered at the offices of the Company no less than 24 hours prior to the advertised time of the start of the meeting.
- Enquiries should be addressed as far in advance as possible, by email as above or by letter to the registered office of the company. The Financial Accounts can be downloaded from the website.
- Clause 12.1.7 of the MOI states "As required by item 5(1) (b) of schedules 1 to the Act at least 1/3 (one third) of the directors shall resign every year at the AGM but shall eligible for re-election. "The following directors Mario Baschiera and Juan du Toit, as the oldest serving directors will resign. Mario Baschiera and Juan du Toit have made themselves available for re-election as directors. Form for nomination of directors may be downloaded from the website or be requested by email.

## The following documentation is available at the AGM and on the 5tikland Industrial City Improvement District NPC (SICID) website at www.sicid.co.za:

- Membership list
- Clippings of adverts, notice to members and CoR 36.2 form
- Minutes of previous AGM
- Agenda
- Audited AFS (Full set)
- Business Plan 2018-2023
- Implementation Plan and Budget 2018-2019
- Membership application form
- Nomination as Director form
- Proxy form

447

## ANNEXURE C

	INDUSTRIAL AGM OCTOBER 2 EMENT DISTRICT	2017	
	ND INDUSTRIAL CID (SICID) ANNUAL GENERAL MEETING H ANDRAG CONFERENCE FACILITY, CORNER LA BELLE ROAD PAARL ROAD STIKLAND AT 16H00		
Present			
Hennie Botha (HB) Juan du Toit (JdT) Mario Baschiera (MB)	Chairperson and Director – SICID Director – SICID Director – SICID		
Kurt Gouwsventer (KG) Gene Lohrentz (GL) Ralph van der Brock	Director – SICID MD Geocentric (Geocentric as SICID Management Company) CID Manager (Geocentric as SICID Management Company)		
<b>Apologies</b> Leopald Chanterie (LC)	Director – SICID		
	enter, chairperson of the Stikland CID opened the proceedings.	ALL	
	oted that there are 17 registered members of the NPC and that resented which means that a quorum is present and that the	ALL	
a. The minutes of	J <b>S AGM MINUTES</b> the previous AGM was accepted.	ALL	
<ul> <li>4. CHAIRPERSON'S REPORT         <ul> <li>a. GL noted that the Chairpersons Report was handed out to the attendees. The Chairpersons Report is attached to these minutes.</li> </ul> </li> </ul>			
<ol> <li>ACCEPTANCE OF THE AUDITED FINANCIAL STATEMENTS         <ul> <li>GL tabled the Audited Financial Statements (AFS) for 2016-17 at the meeting. The meeting accepted the AFS as tabled.</li> </ul> </li> </ol>			
a. GL tabled the meeting. The n b. GL proposed th	2019 and COMPANY SECRETARY Audited Financial Statements (AFS) for 2016-17 at the neeting accepted the AFS as tabled. at C2M be appointed as the auditors for 2018-19. at C2M also be re-appointed to act as company secretary.	ALL	

	d.	Both proposals were accepted by the meeting.	
7.	STAND	DOWN & RE-ELECTION OF ONE THIRD OF THE BOARD	ALL
		In terms of the requirement of the Company Act GL noted that Juan du	
		Toit and Mario Baschiera has resigned as directors but have made	
		themselves available for re-election	
	b.	GL noted that no new nominations were received	
	с.	GL asked for nominations from the floor. There were no nominations from	
		the floor	
	d.	Both directors were re-elected to the Board.	
8.		ANAGER'S FEEDBACK, SRA`S OPERATIONS 2016-17	ALL
	a.	GL presented a feedback presentation to the meeting regarding the	
		operations of the Stikland CID.	
	b.	GL included how the Public Safety Officers work with the existing Law	
		Enforcement Agencies.	
		GL explained the challenges with vacant land and patrols in these areas.	
	d.	GL explained how the Law Enforcement Officer works with the Stikland	
	_	Team.	
		GL noted the successes with the CCTV camera network.	
	Ι.	GL noted the successes with Urban Management including resurfacing of the worst roads.	
	a	GL noted the work done in terms of landscaping, walkways and cleaning.	
	-	GL noted the fact that the Speed Enforcement Cameras have been	
	11.	installed.	
	i.	GL showed statistics covering the work for the last 4 years.	
	j.	GL showed the outcome of the urban management survey and the	
		favorable feedback received in 2017 compared to 2012 before the SICID	
		was launched.	
	k.	GL presented awards from the Stikland CID to various stakeholders for	
		their exceptional contributions to the operations of the CID.	
9.	5-YEA	R BUSINESS PLAN AND IMPLEMENTATION PLAN AND BUDGET	ALL
	a.		
		year Budget including the budget for 2018-19.	
		GL explained the Budget in detail to the meeting.	
	с.	GL explained how surplus funding will be used over the next three years	
		to augment the budget to render the additional services in the new	
		development area until such time that the next General Valuation	
		incorporates the increased values of the developed properties.	
	d.	The meeting confirmed their approval of the next 5-year Plan with an	
		overwhelming majority.	
10	. CLOS		ALL
	a.	Kurt Gouwsventer presented Geocentric as a management company with	
		an award for the work done in the last 5 years.	
	b.	He also thanked all for attending and challenged property owners to join	
		in and participate in the activities of the Stikland CID.	

- c. A question from the floor was noted in terms of vehicles speeding in the area. Ralph van der Brock explained what has been done to communicate this to business owners as well. Kurt Gouwsventer and GL explained what SICID is doing and how the Law Enforcement Officer can be used to address the issue.
  d. A note of positive feedback was given but noted the negative impact of small factories using the area in front of their businesses which is not conducive to the positive image of the area.
  e. A Further note was made on how badly forklift operators are behaving. GL
  - noted that Stikland CID will develop and distribute a Code of Conduct for forklift operators.







CITY OF CAPE TOWN ISIXEKO SASEKAPA STAD KAAPSTAD

#### AREA-BASED SERVICE DELIVERY AREA CENTRAL

Wilfred Schrevian Evan Solomons-Johannes Director: Area-Based Service Delivery

T: 021 400 1365 F: 086 576 0293 M: 084 711 7709 | 072 315 8898 E: wilfred.solomans@capetown.gov.za Ref: HO19/6/1/P Your Ref: SICID – Stikland Industrial City Improvement District

23 October 2017

Stikland Industrial City Improvement District (SICID) NPC 2 Hydro Street Stikland Industrial Bellville **CAPE TOWN** 7530

Attention: Messrs. Gene Lohrentz and Lorenzo Johnson

## STIKLAND INDUSTRIAL CITY IMPROVEMENT DISTRICT (SICID) NPC: BUSINESS PLAN 2018-2023: APPLICATION FOR RENEWAL APPLICATION

The circulation of the Stikland Industrial City Improvement District (SICID) NPC: Business Plan in respect of the application regarding the renewal for the term effective 2018 until 2023 refers.

The business plan was circulated to Subcouncil 6, that is the governance structure of Council and which is responsible for service delivery within the area of jurisdiction, which the Stikland Industrial City Improvement District (SICID) NPC falls under.

The Area-Based Service Delivery Directorate does not have any additional comments in this regard and support the application submitted in its entirety.

Should you have any enquiries please contact this office at details listed above.

Kind Regards Whited Schrevian Evan Solomons Johannes **Director: Area-Based Service Delivery** Department: Area Central (3) Directorate: Area-Based Service Delivery

#### **Branches and Functions:**

Subcouncils: Inter Directorate Liaison; Sub-Council Coordination; Transversal Management; Service Delivery Operations and Area-Based Service Management

Area Economic Development: Local Area Economic Development; Local Area Tourism Development and Infarmal Trading

**Geographical Areas:** Bellville; Parow; Ravensmead; Belhar; Goodwood; Elsies River; Epping; Bonteheuwel; Kalksteenfontein; Bishop Lavis; Cape Town International Airport; Delft; Athlone; Hanover Park; Manenberg; Langa; Gugulethu; Nyanga

Tygerberg: Subcouncils 4, 5 and 6 Klipfontein: Subcouncils 11, 14 and 17

CIVIC CENTRE IZIKO LOLUNTU BURGERSENTRUM

12 HERTZOG BOULEVARD CAPE TOWN 8001 PO BOX 298 CAPE TOWN 8000 www.capetown.gov.za

## Joepie Joubert

From:	Runan Rossouw
Sent:	Thursday, 14 December 2017 12:34 PM
То:	Runan Rossouw
Subject:	Stikland Industrial City Improvement District - Business Plans (Renewal)

From: Runan Rossouw
Sent: 13 October 2017 14:36
To: Wilfred Schrevian Evan Solomons Johannes; Johannes van Schalkwyk; Letitia Bester; Xolisile Mama; Alfonso van Vuuren; Lorraine Frost; Lisle Lombard; Zimlo Lalendle; Chris O'Connor; Julia Wood; Erika Foot; Lorraine Gerrans; Dimitri Georgeades
Cc: Joepie Joubert; Nomnikelo Halana
Subject: Stikland Industrial City Improvement District - Business Plans (Renewal)

Dear Colleagues

The Board of the Stikland Industrial City Improvement District (SCID) is in the process of obtaining support to apply for a renewal application to extend the SCID term to 2023.

Please familiarise yourself with the content of the Business Plan documents attached (Motivation report, Implementation Plan and Budget) and more specifically with the component that relates to your functional area for possible inclusion in your Directorate/Departmental SDBIPs.

All comments on the Business Plan can be directed directly at the Board. Please copy the CID unit (Joepie Joubert and/or Runan Rossouw) when responding to the Board (contact detail as per Motivation Report).

If you have no comments on any portion of the Business Plan you are also requested to inform the CID unit as reference will be made in the report to Council on the engagement with City Departments.

Regards

Runan Rossouw

Senior Professional Officer: CID - Compliance & Establishment Area Based Service Delivery

B<sup>th</sup> Floor, Civic Centre, 12 Hertzog Boulevard, City of Cape Town 021 400 5148 (Office) 086 5885 414(Fax) 084 233 0715(Cell)

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